



Dvoudenní workshop

Cesty k radikálním změnám

Systems Thinking for Complex Human Systems

Dvoudenní workshop s britskými lektory (Jeremy Cox, Andy Brogan) je určen průvodcům změnou, tedy facilitátorům a konzultantům, kteří pomáhají ostatním organizacím měnit jejich služby a měnit vztahy s dalšími aktéry kolem jejich služeb pro znevýhodněné osoby.

Klíčové osoby z organizací, které se chtějí měnit, jsou rovněž vítány. O tyto změny se snaží tým Sociálních inovací na MPSV, předpokládáme, že na semináři se potká několik jimi podporovaných projektů Evropského sociálního fondu. Setkání bude celé v angličtině bez tlumočení.

Outline programme for the 2-Day Workshop

Content will be a mix of theory and case studies of interventions lecturers have done. There will be time for participants to reflect or consult their own work and for trying out some practical tools.

Results through relationships

- An introduction to how outcomes are (and are not) created in complex human systems
- Exploring why conventional approaches to management, governance & assurance drive dysfunction
- Principles for a better way

Seeing through the fog

- Left-Shifting & other tactics for knowing what to focus on in order to improve in complexity
- Case studies of these tactics in practice – from public & private sector
- Support to apply these tactics to your own areas of work

Building Fellowship

- Exploring leadership in complex human systems; from followership to fellowship
- Tactics for creating fellowship: how to create commitment to common purpose & shared priorities
- Support to apply these tactics to your own areas of work

Představení lektorů

Jeremy Cox

Jeremy joined Easier Inc. in 2019 with more than two decades of consulting experience (Vanguard Consulting) and a strong track record in senior leadership roles, most recently as Director of Quality Improvement at Care Quality Commission (the health & social care regulator for England).

He is dedicated to helping people create better ways of organising; seeking clarity in the complex, making daunting problems manageable and thinking outside the (top-down) pyramid.

Jeremy applies his expertise with empathy and pragmatism:

- helping people, teams and organisations to reduce friction and humanise their work;
- listening to what really matters to people, helping them listen to each other, and acting as a thinking partner;
- building solutions that work in context, resulting in better services for customers and citizens, better business performance and better places to work.



Andy Brogan

Andy is a Founding Partner of Easier Inc. Bringing together improvement approaches from across disciplines. In demand as a speaker, facilitator, coach and consultant, Andy's creative approach sees him working across sectors to support organisations of all sizes, from large scale blue chip institutions (e.g. Zurich Life Assurance) to small and dynamic start ups (e.g. Wellbeing Teams).

Andy provides straightforward, jargon free support which helps people to:

- make sense of complexity;
- focus on what really matters;
- create workplaces where responsibility, mutuality and fellowship flourish.

The outcome is sustainable ways of working that are easier, better, faster and



Andy and Jeremy are members of Next Stage Radicals (<https://www.nextstageradicals.net/>) and partners at Easier Inc. (<https://www.easierinc.com/>).

Praktické informace

Čas a místo konání 9. – 10. 3. 2020 v Praze, Kartouzská 4, Praha 5.
Oba dva dny 9.00 – 17.00.

Cena Kč 5 250,- vč. občerstvení a oběda po oba dva dny (nejsme plátcí DPH).

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